

Pete's Collectibles

www.petescollectibles.com • info@petescollectibles.com

SHIPPING & ORDERING INFORMATION

All orders are taken on a 1st come basis with a Visa or MasterCard. If paying by check, payment must be received within 7 days or your order could be cancelled.

Shipping is charged per shipment not per order. Current shipping offer: FLAT RATE \$8.95 SHIPPING On In-Stock & Pre-Order Shipments \$149.99 Or Less.

Get FREE SHIPPING On In-Stock & Pre-Order Shipments Of \$150.00 Or More.

All Items / Orders Are For Immediate Shipping. Stock Status & Pre-Order Delivery Dates Are Subject To Change Without Notice. No Items / Orders Will Be Held To Build Up To The Required Amount For Free Shipping. Offer Is Valid Only On Orders Shipped Within The Lower Continental US & A Street Address Is Required For Free Shipping, (No P.O. Boxes). However Some Orders May Be Sent Via US MAIL Base On Small Size And Weight. Orders Requested To Be Shipped To A PO Box Will Be Charged The Actual Insured Shipping Cost.

FREE SHIPPING OFFER WILL BE OUR CHOICE OF SHIPPING CARRIER

Customers requesting US Mail Services or customers outside the continental US Will pay the insured shipping cost with a minimum charge of \$8.95. Any Customs Duties, Taxes or Tariffs levied by the customer's country are the customer's responsibility to pay. We will NOT, under any circumstance, declare package as a gift in an effort to evade these taxes, so do not request us to do so.

Texas residents must add 8.25% sales tax.

SORRY NO C.O.D. SHIPMENTS.

All prices are subject to change without notice and Product is limited to stock on hand.

ALL SHIPPING CHARGES ARE NON REFUNDABLE.

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RETURNS

No returns will be accepted unless contacting us first. If you received a damaged item you must contact UPS to file a damage claim. Their contact info is (1-800-PICKUPS) (800-742-5877), and you must report any damage within 3 business days of your shipment's arrival. If damage is discovered, report it, do not remove it from packaging or make any attempt to repair damage. No returns will be accepted for anything in which a repair was attempted or if the contents were removed. You must save all original packing materials even if there is no outside visible damage to shipping box, by not doing so you will lose your right to file a claim. Do not send any returns back to Pete's Collectibles, without a prior R.A., or they could be refused. Replacements will be sent out after the returns have been received.

When returning, ALL SHIPPING COST is customer's responsibility and the original shipping cost is non refundable. If your order qualified for Free or Special Flat Rate Shipping, the actual non-discounted shipping rate will be deducted from your refund. To qualify for a refund, item or items must be returned in their unopened original packaging as they arrived to you. It is the customer's responsibility to properly repack to ensure returns arrive back to Pete's Collectibles undamaged. Customer should insure all returns in case any damage occurs during the return shipping. Any returns that arrive back damaged will be the customer's responsibility and will be refused.

COLLECTOR NOTES

I do not warrant against "package damage" which can occur during shipping. UPS and USPS will not insure against banged corners, puckered windows, or torn packaging. In all circumstances, product packaging is not warranted.

I want you to be happy with your purchase; however, all items offered are mass-produced and in a price range where minor imperfections can, and do occasionally occur in the manufacturing process. Absolute model perfection is unlikely; virtually all models will have some sort of imperfection if one looks hard enough. Merchandise returned with what I consider to be only minor imperfections and normal for the item or manufacture could be subject to a 10% restocking fees.

ALL SALE & CLOSEOUT ITEMS ARE FINAL, NO RETURNS.

Any unauthorized returns will be refused.

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PHONE, FAX OR SECURE ONLINE ORDERS

We accept phone orders daily from 10:00 am - 10:00 pm central time. Fax or secure online orders are accepted 24 hours a day everyday including holidays.

PAYMENT METHOD

We gladly accept Visa, MasterCard, Money Orders or personal checks. However, all checks must clear before shipping.



RETURNED CHECK FEE

A service charge of \$25.00 will be added to the written amount of all returned checks.

PRE-ORDERS

We will gladly accept pre-orders for future releases, which you will not be billed for until just prior to shipping. This will assure that you get the item you want and that you will not have to worry about it selling out before you have yours. All orders must be paid for within 14 days of product arriving or product could be resold to the next available customer.

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