

Pete's Collectibles

www.petescollectibles.com • info@petescollectibles.com

SHIPPING & ORDERING INFORMATION

All orders are taken on a 1st come basis with a Visa or MasterCard. If paying by check, payment must be received within 14 days or your order could be cancelled. Shipping is charged per shipment not per order. Current shipping offer: Discounted Flat Rate Shipping: FLAT RATE \$5.99 SHIPPING On In-Stock orders \$49.99 or less. Get FREE SHIPPING on In-Stock orders \$50.00 or more, when you place any new On-Line order for In-Stock merchandise. No coupon is needed, but coupons can be used if you have any. All In-Stock orders are for immediate shipping, (Back or Pre-Orders Ship as available). Sorry no orders will be held, Pre-Orders & Back-Orders are not included in this shipping offer unless the item is \$50.00 or more (Before Any Coupon). Offer is valid only on orders shipped within the lower continental US & a street address is required for free shipping, (No P.O. Boxes). However some orders may be sent via US MAIL based on small size and weight.

FREE SHIPPING OFFER WILL BE OUR CHOICE OF SHIPPING CARRIER.

Normal UPS shipping charges are \$9.00 for the 1st item and \$1.00 for each additional item, unless otherwise noted.

Shipping via US Mail to post office boxes or outside the continental US will pay a minimum charge of \$9.00 or the higher shipping & insured cost plus a \$5.00 handling charge per shipment. Any Customs Duties, Taxes or Tariffs levied by the customer's country are the customer's responsibility to pay. We will NOT, under any circumstance, declare package as a gift in an effort to evade these taxes, so do not request us to do so.

Texas residents must add 8.25% sales tax.

SORRY NO C.O.D. SHIPMENTS.

All prices are subject to change without notice and
Product is limited to stock on hand.

ALL SHIPPING CHARGES ARE NON REFUNDABLE.

RETURNS

No returns will be accepted unless contacting us first. If you received a damaged item you must contact UPS to file a damage claim. Their contact info is (1-800-

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PICKUPS) (800-742-5877), and you must report any damage within 3 business days of your shipment's arrival. If damage is discovered, report it, do not remove it from packaging or make any attempt to repair damage. No returns will be accepted for anything in which a repair was attempted or if the contents were removed. You must save all original packing materials even if there is no outside visible damage to shipping box, by not doing so you will lose your right to file a claim. Do not send any returns back to Pete's Collectibles, without a prior R.A., or they could be refused. Replacements will be sent out after the returns have been received.

When returning, ALL SHIPPING COST is customer's responsibility and the original shipping cost is non refundable. If your order qualified for Free or Special Flat Rate Shipping, the actual non-discounted shipping rate will be deducted from your refund. To qualify for a refund, item or items must be returned in their unopened original packaging as they arrived to you. It is the customer's responsibility to properly repack to ensure returns arrive back to Pete's Collectibles undamaged. Customer should insure all returns in case any damage occurs during the return shipping. Any returns that arrive back damaged will be the customer's responsibility and will be refused.

COLLECTOR NOTES

I do not warrant against "package damage" which can occur during shipping. UPS and USPS will not insure against banged corners, puckered windows, or torn packaging. In all circumstances, product packaging is not warranted.

I want you to be happy with your purchase; however, all items offered are mass-produced and in a price range where minor imperfections can, and do occasionally occur in the manufacturing process. Absolute model perfection is unlikely; virtually all models will have some sort of imperfection if one looks hard enough. Merchandise returned with what I consider to be only minor imperfections and normal for the item or manufacture could be subject to a 10% restocking fees.

ALL SALE & CLOSEOUT ITEMS ARE FINAL, NO RETURNS.

Any unauthorized returns will be refused.

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PHONE, FAX OR SECURE ONLINE ORDERS

We accept phone orders daily from 10:00 am - 10:00 pm central time. Fax or secure online orders are accepted 24 hours a day everyday including holidays.

PAYMENT METHOD

We gladly accept Visa, MasterCard, Money Orders or personal checks. However, all checks must clear before shipping.



RETURNED CHECK FEE

A service charge of \$25.00 will be added to the written amount of all returned checks.

PRE-ORDERS

We will gladly accept pre-orders for future releases, which you will not be billed for until just prior to shipping. This will assure that you get the item you want and that you will not have to worry about it selling out before you have yours. All orders must be paid for within 14 days of product arriving or product could be resold to the next available customer.

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